

**CARADCO Primed and Clad Product**  
**Limited 20 Year Warranty**

For over 128 years, Caradco wood windows and patio doors have been designed to provide you with durability, energy efficiency, and beauty. This warranty is our assurance that you will be satisfied with your Caradco products for their normal recommended use. Caradco warrants its products for the time periods as follows:

- Glass:** Twenty years from date of purchase (see "Glass" section of this warranty).
- Material and Workmanship:** One year from date of purchase.

Caradco further warrants that their units conform to the performance standards of the National Wood Window and Door Association (NWWDA) as follows:

<u>Product Type</u>	<u>NWWDA Standard</u>
Clad windows	I.S. 2-87 Grade 40
Primed windows	I.S. 2-87 Grade 20
Clad or primed patio doors	I.S. 3-88 and I.S. 8-88

**COVERAGE**

This warranty applies to purchasers of the above described products from Caradco. It extends on resale of the products but then claims should be processed through the intermediate suppliers. If any product does not comply with this warranty within the warranty period, Caradco will repair or replace the product. If repair or replacement is not practical, Caradco will refund the purchase price of the product. CARADCO IS NOT OBLIGATED TO PA Y FOR REMOVAL, REINSTALLATION, OR REFINISHING.

**EXCEPTION TO COVERAGE**

THIS WARRANTY WILL NOT COVER EXCLUSIONS, AND IS SUBJECT TO STRICT COMPLIANCE WITH INSTALLATION AND MAINTENANCE INSTRUCTIONS AS PUBLISHED FOR THE RESPECTIVE PRODUCT. CARADCO IS NOT RESPONSIBLE FOR DAMAGE OR UNSATISFACTORY PERFORMANCE CAUSED BY OTHERS. ITS SOLE RESPONSIBILITY IS AS STATED IN THIS WARRANTY, AND IT IS NOT LIABLE FOR CONSEQUENTIAL, INDIRECT, OR INCIDENTAL DAMAGES. ANY IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY. (Some states do not allow the exclusion or limitation of incidental or consequential damage, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.)

**CLAIMS PROCEDURE**

Written notice of any claim must be given by the purchaser/installer to the supplier and to Caradco within thirty days of discovery of the defect. All parties must be given a reasonable opportunity to investigate the reported defect before corrective action is begun. Caradco will not inspect finished installations for the sole purpose of certifying that the installation is within warranty. Caradco's address is as follows: Caradco, 201 Evans Road, Rantoul, IL 61866.

**EXCLUSIONS**

We back all of our products fully under normal use and conditions. There are, however, some circumstances this warranty does not cover. Those include:

1. Units used in ships or vehicles
2. Units damaged in handling or installation
3. Units not installed in strict compliance with instructions or applicable statutory codes or regulations
4. Units installed over 35 feet in height without prior written approval of design by Caradco
5. Finish of clad product under abnormal atmospheric exposure – including such conditions as salt or acid rain.
6. Field applied paint and finish of units cannot be warranted as Caradco has no control over materials used or field conditions.
7. And finally, wood degradation resulting from the exposure of wood to environmental conditions.

**GLASS**

Because our insulated glass units are manufactured in state-of-the-art production facilities, we can offer one of the industry's most comprehensive warranties. For the first ten (10) years from the date of purchase, Caradco will provide, at no charge to the consumer, a replacement lite of glass for any glass product that develops material visual obstruction on the interior glass surface exclusively as a result of: 1) failure of the hermetic seal by means other than glass breakage; 2) stress cracks occurring from defects in workmanship or materials. Should such failure occur after the tenth year, Caradco will prorate coverage that requires the homeowner to pay only a fixed percentage of the unit's list price at the time of the claim according to the following schedule: Years 11-15 at 50% of list price, years 16-18 at 70% of list price, and years 19-20 at 90% of list price.

This warranty may be transferred by the original homeowner to a second homeowner for a \$25 handling and administrative fee. Such application is in the Homeowner's packet or can be obtained by calling 217-893-4444. This warranty shall not apply to units:

1. Falling within the aforementioned exclusions.
2. Subjected to accidental or abnormal stresses resulting from application of films to the interior pane of glass, excessive heat or vibration, movement of buildings or foundations, or other abnormal stresses.
3. With authentic divided lites (TDL) after the tenth year.

NOTE: Condensation on the interior (room side) of the glass is not a defect in the glass but a result of excessive humidity in the room.

## **ALCOA MAGNA-FRAME Series Vinyl Windows And Patio Doors** **Lifetime (Except As Noted) Limited Warranty**

Alcoa Vinyl Windows ("AVW"), **acquired by Caradco May 1, 1996**, warrants Alcoa MAGNA-FRAME Vinyl Windows and Patio Doors ("Window Products") to you, the Original Home Purchaser(s) as set forth below, subject to coverage exclusions and conditions.

This warranty remains in effect except as noted below, as long as you, the Original Home Purchaser(s) are living and own any interest in the Property to which the Window Products were installed. In the event there is more than one Original Home Purchaser, this Warranty will remain in effect as long as one of the Original Home Purchasers is living and owns an interest in the Property.

Where the Property is owned by other than any individual(s), e.g. a corporation, unincorporated association, school, church, government or public entity, etc., the warranty period, except as noted below, shall expire 10 years from the date of manufacture of the Window Products.

Alcoa MAGNA-FRAME Vinyl Windows and Patio Doors are manufactured in accordance with American Architectural Manufacturer's Association ("AAMA") Specification 101V93 and American Society of Testing Materials ("ASTM") D4099. Water (entry) resistance is tested in accordance with ASTM E547 and ASTM E331. This test uses the application of five gallons of water per square foot per hour. This is the equivalent to a rainfall of eight inches per hour. In the test, the water is applied at a wind velocity of 33.4 mph. Severe wind and rain conditions may temporarily exceed this performance test criteria.

Selection of AVW windows to conform to all local applicable laws, ordinances, building codes and safety requirements is the sole responsibility of the architect, house/building owner and/or contractor and AVW has no responsibility in this regard.

MAGNA-FRAME Windows and Patio Doors are warranted for the initial installation only. Subsequent removal and reinstallation after completion of the dwelling or building voids this warranty.

### **FRAME WARRANTY COVERAGE: LIFETIME**

Alcoa Vinyl Windows warrants that the window and patio door frames and sash or panel frames in the Window Products are free from defects in material and workmanship in the course of manufacture and will not materially rot, rust, crack, pit, corrode, peel or blister and will not materially fail to maintain their basic color characteristics in the warranty period.

### **INSULATED GLASS ASSEMBLY WARRANTY COVERAGE: 10 YEARS**

Alcoa Vinyl Windows warrants the insulated glass assembly ("glass unit") against vision obstruction as a result of fogging on the glass unit's internal glass surfaces due to manufacturing defects in material and workmanship.

### **HARDWARE WARRANTY COVERAGE: TWO YEARS**

AVW warrants the screens and moving parts (balances, balance shoes, locking devices, tilt latch assemblies) of Window Products against manufacturing defects in material and workmanship.

### **COVERAGE EXCLUSIONS**

The above warranties on Window Products exclude defects or damage, if any, caused by accident, fire, hail, flood, lightning, hurricane, tornado, windstorm, sandstorm, earthquake or other acts of God, vandalism, misuse, abuse, harmful fumes, vapors or chemicals, settlement, structural changes or distortion of the structure, building heat or excessive temperature exposure (including temperature buildup caused by the presence of storm windows), the internal or external modification of any Window Product (including application of primers, paints or solvents to Window Products), minimal fading or chalking due to weathering, units damaged in handling or installation, units not installed in strict compliance with instructions or applicable statutory codes or regulations, or other causes beyond the control of AVW.

Standard window and patio door hardware is not recommended or warranted for coastal regions or any other area with corrosive environments. Contact AVW distributor for availability of corrosion-resistant hardware.

Excluded from the insulated glass assembly warranty are the following situations:

- ❖ Glass units which are cracked or broken;
- ❖ Window Products not handled or installed in accordance with AVW instructions;
- ❖ Glass units which are damaged in handling or installation, or otherwise abused;
- ❖ Glass units used in any mobile vehicle or ship;
- ❖ Glass units subjected to stress resulting from localized applications of heat which cause an excessive temperature differential over the glass surfaces or edges;
- ❖ Glass units subject to strain by movement of the building;
- ❖ Glass units used in sloped glazing;
- ❖ Glass units which have been cleaned with muriatic acid or other substances which attack the sealing compound;
- ❖ Installation of Window Products in areas of high vibration (e.g., airports) and high humidity (e.g., swimming pool enclosures);
- ❖ Failures caused by application of films or decorations (e.g., sun absorbing or reflecting films, Christmas decorations, etc.);
- ❖ Condensation on the room side of the glass. This is not a defect but the result of excessive humidity in the room.

### **CONDITIONS**

If the Window Products fail to perform in accordance with the above standards during the applicable warranty period, AVW will, upon notification and validation of the complaint by inspection, at its sole option, repair defective Window Products or supply replacement vinyl window products (including transportation) to replace defective Window Products to the Original Home Purchaser. The Original Home Purchaser shall pay any and all labor costs necessary to install replacement vinyl window products. AVW will bear no other expenses of any kind and Original Home Purchaser's exclusive remedy shall be repair or replacement on the basis stated. Any cost and expense beyond AVW's liability hereunder shall be the Original Home Purchaser's responsibility. Any repaired Window Product or replacement vinyl windows will be subject to the original warranty and the applicable warranty period will not be extended.

AVW reserves the right to discontinue or make changes in any of its Window Products. If the Window Products covered by this Warranty are not available in the event of replacement of defective Window Products, AVW shall have the right to substitute a replacement vinyl window that in AVW's discretion is of equal quality and value.

AVW is giving you an express limited lifetime warranty. AVW cannot and shall not be liable to you for a breach of any other written or oral warranties, if any, given to you by dealers, contractors, applicators or distributors of Window Products. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN TIME TO THE DURATION OF THIS EXPRESS WARRANTY. AVW SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THE WINDOW PRODUCTS. SOME STATES DO NOT ALLOW THE EXCLUSION OF CONSEQUENTIAL OR INCIDENTAL DAMAGES OR LIMITATION OF THE DURATION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.

This Warranty gives you specific legal rights and you may also have other rights that vary from state to state.

### **CLAIMS**

Any claims hereunder must be presented to Caradco within the applicable warranty period after discovering defects in the Window Products. The claim should describe the claimed defect and provide proper proof of the Original Home Purchaser(s)' name, address and telephone number. Write to: Caradco, 201 Evans Road, Rantoul, IL 61866.