

CARADCO Primed and Clad Product

Limited 20 Year Warranty

For over 128 years, Caradco wood windows and patio doors have been designed to provide you with durability, energy efficiency, and beauty. This warranty is our assurance that you will be satisfied with your Caradco products for their normal recommended use. Caradco warrants its products for the time periods as follows:

Glass: Twenty years from date of purchase (see "Glass" section of this warranty).

Material and Workmanship: One year from date of purchase.

Caradco further warrants that their units conform to the performance standards of the National Wood Window and Door Association (NWWDA) as follows:

<u>Product Type</u>	<u>NWWDA Standard</u>
Clad windows	I.S. 2-87 Grade 40
Primed windows	I.S. 2-87 Grade 20
Clad or primed patio doors	I.S. 3-88 and I.S. 8-88

COVERAGE

This warranty applies to purchasers of the above described products from Caradco. It extends on resale of the products but then claims should be processed through the intermediate suppliers. If any product does not comply with this warranty within the warranty period, Caradco will repair or replace the product. If repair or replacement is not practical, Caradco will refund the purchase price of the product. CARADCO IS NOT OBLIGATED TO PAY FOR REMOVAL, REINSTALLATION, OR REFINISHING.

EXCEPTION TO COVERAGE

THIS WARRANTY WILL NOT COVER EXCLUSIONS, AND IS SUBJECT TO STRICT COMPLIANCE WITH INSTALLATION AND MAINTENANCE INSTRUCTIONS AS PUBLISHED FOR THE RESPECTIVE PRODUCT. CARADCO IS NOT RESPONSIBLE FOR DAMAGE OR UNSATISFACTORY PERFORMANCE CAUSED BY OTHERS. ITS SOLE RESPONSIBILITY IS AS STATED IN THIS WARRANTY, AND IT IS NOT LIABLE FOR CONSEQUENTIAL, INDIRECT, OR INCIDENTAL DAMAGES. ANY IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY. (Some states do not allow the exclusion or limitation of incidental or consequential damage, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.) **Note:** Security systems can void Caradco's warranty if they, in any way, compromise the operation, performance and/or longevity of the Caradco product to which they are applied.

CLAIMS PROCEDURE

Written notice of any claim must be given by the purchaser/installer to the supplier and to Caradco within thirty days of discovery of the defect. All parties must be given a reasonable opportunity to investigate the reported defect before corrective action is begun. Caradco will not inspect finished installations for the sole purpose of certifying that the installation is within warranty. Caradco's address is as follows: Caradco, 201 Evans Road, Rantoul, IL 61866.

EXCLUSIONS

We back all of our products fully under normal use and conditions. There are, however, some circumstances this warranty does not cover. Those include:

1. Units used in ships or vehicles
2. Units damaged in handling or installation
3. Units not installed in strict compliance with instructions or applicable statutory codes or regulations
4. Units installed over 35 feet in height without prior written approval of design by Caradco
5. Finish of clad products under abnormal atmospheric exposure – including such conditions as salt or acid rain.
6. Field applied paint and finish of units cannot be warranted as Caradco has no control over materials used or field conditions.
7. And finally, wood degradation resulting from the exposure of wood to environmental conditions.

GLASS

Because our insulated glass units are manufactured in state-of-the-art production facilities, we can offer one of the industry's most comprehensive warranties. For the first ten (10) years from the date of purchase, Caradco will provide, at no charge to the consumer, a replacement lite of glass for any glass product that develops material visual obstruction on the interior glass surface exclusively as a result of: 1) failure of the hermetic seal by means other than glass breakage; 2) stress cracks occurring from defects in workmanship or materials. Should such failure occur after the tenth year, Caradco will prorate coverage that requires the homeowner to pay only a fixed percentage of the unit's list price at the time of the claim according to the following schedule: Years 11-15 at 50% of list price, years 16-18 at 70% of list price, and years 19-20 at 90% of list price.

Effective dates Oct. 1, 1997 to Apr. 30, 1999

This warranty may be transferred by the original homeowner to a second homeowner for a \$25 handling and administrative fee. Such application is in the Homeowner's packet or can be obtained by calling 217-893-4444. This warranty shall not apply to units:

1. Falling within the aforementioned exclusions.
2. Subjected to accidental or abnormal stresses resulting from application of films to the interior pane of glass, excessive heat or vibration, movement of buildings or foundations, or other abnormal stresses.
3. With authentic divided lites (TDL) after the tenth year.

NOTE: Condensation on the interior (room side) of the glass is not a defect in the glass but a result of excessive humidity in the room.