

POZZI WOOD WINDOWS LIMITED ONE YEAR WARRANTY

1. The Pozzi Window Company, hereinafter called Company, warrants to the consumer during the term of this warranty that each new window unit manufactured by the Company will be free from defects in workmanship and materials for a period of **twelve months** from the date of purchase. If the window unit is found to be faulty within the stated warranty period, the Company will, at its option, repair or furnish replacement for any defective component parts.
2. This limited warranty extends to the total window unit and to all components thereof including frame, sash, glazing, weather-stripping, hinges, roto gear or lever operator, sash lock, and screens.
3. The Company further warrants that its insulating glass shall be free from material obstructions to vision as a result of dust, fog, or film formation on the internal glass surfaces due to failure of the hermetic seal resulting from faulty manufacturing for a period of **five years** from the date of purchase. Under terms of this warranty, **during the first year only**, replacement glass and a \$25.00 labor credit will be furnished. For the remaining years of warranty, only the replacement glass will be provided.
4. Claims under this warranty should be made to the nearest local authorized Pozzi Window Company representative or in writing to the Pozzi Window Company, P.O. Box 5249, Bend, Oregon 97708. The claim should state the nature of the alleged defect, the date and place of purchase. If the Company acknowledges the defect, the repair or replacement will be made within sixty days of the receipt of the claim. If the Company does not acknowledge the defect, this decision is not final or binding upon the consumer. The consumer has the right to pursue his legal remedies and, if necessary, to have a State or Federal Court determine whether, in fact, the product is defective.
5. This warranty does not apply to any defects caused by improper or unauthorized repair, alteration or installation, accident or unreasonable use, glass breakage if not due to an inherent defect in the product, improper handling in a nonvertical position or installation in sloped alignment, stress from movement of the building structure in which the unit is installed or failure to follow the Company's instructions regarding the window unit.
6. THE COMPANY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO REPLACEMENT LABOR COSTS RESULTING FROM THE BREACH OF ANY WRITTEN OR IMPLIED WARRANTY ON ANY WINDOW UNIT. NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
7. THE COMPANY MAKES NO EXPRESS WARRANTY OF ANY KIND REGARDING THE WINDOW UNIT OTHER THAN THOSE WARRANTIES EXPLICITLY SET FORTH HEREIN ANY IMPLIED WARRANTY OF MERCHANTABILITY OR ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OF ANY WINDOW UNIT MANUFACTURED BY THE COMPANY SHALL BE LIMITED IN DURATION TO A PERIOD OF TWELVE MONTHS AFTER DATE OF PURCHASE BY THE FIRST RETAIL CONSUMER. NOTE: Some states do not allow limitations on how long an implied warranty lasts so the above limitation may not apply to you.
8. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.
9. This warranty does not extend to any person or organization or subsequent purchaser other than the original consumer purchaser of the product.