

WENCO® LIMITED WARRANTY

Components

Subject to the conditions and restrictions contained herein, WENCO guarantees and warrants that each JX-7 product shall be free from all defects in materials and workmanship for a period of one (1) year from the date of its installation. Should a component part be proven to be defective during this one (1) year period, WENCO shall, at WENCO's option, either 1) repair any JX-7 product without charge; 2) furnish a replacement product or component, without charge and shipped freight prepaid to the person making the warranty claims; or 3) refund the original purchase price of the defective product or component. In no event shall WENCO pay for the cost of labor, installation or finishing of either the original JX-7 product or any replacement part, or for any other incidental costs related thereto.

This warranty is valid only when the JX-7 products covered by this warranty are installed, finished and maintained according to WENCO's recommendation. This warranty does not cover 1) component parts which have been damaged by accident, mishandling or improper use, 2) component parts which have been subjected to negligent operation, 3) screen or glass, 4) damage resulting from improper installation, or 5) damage caused by fire, flood, act of God, earthquake, storm, tornado, or any other cause beyond the control of WENCO.

This warranty sets forth WENCO's maximum liability for its JX-7 products. WENCO SHALL NOT BE LIABLE FOR INDIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES. WENCO MAKES NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESSED OR IMPLIED, EXCEPT AS CONTAINED HEREIN WITH RESPECT TO ITS JX-7 PRODUCTS. THE DURATION OF ANY IMPLIED WARRANTY SHALL BE THE SAME AS THE ONE (1) YEAR PERIOD OF THE EXPRESS WARRANTY STATED HEREIN.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the limitation or exclusion may not apply to you.

Claims under this warranty must be made in writing within the one (1) year period of this warranty and prior to the beginning of any repair work to: WENCO, Warranty Claims, Industrial Park, Mount Vernon, OH, 43050. The warranty claims will not be considered properly made unless it is sent in writing directly to WENCO. Written claims should detail the original date of installation, nature of the problem, and name, address and telephone number of the person making the warranty claim. WENCO reserves the right to have any JX-7 product, alleged to be defective, field inspected by a WENCO representative. No distributor, dealer, or representative of WENCO has the authority to change or modify this warranty, either orally or in writing, in any respect.

WARNING. This product may contain components manufactured with urea formaldehyde resin and, if so, will release small quantities of formaldehyde. Formaldehyde levels in the indoor air can cause temporary eye and respiratory irritation and may aggravate respiratory conditions or allergies. Ventilation will reduce indoor formaldehyde levels. To the best of WENCO's knowledge, all WENCO JX-7 products are in compliance with any applicable state and federal requirements relating to safety levels for urea formaldehyde emissions.

Insulated Glass

Subject to conditions and restrictions stated herein, WENCO guarantees and warrants that each WENCO Insulated Glass Unit shall be free from any material obstruction to vision due to film formation or dust collection on the interior glass surfaces resulting exclusively from failure of the hermetic seal, other than through glass breakage, for five (5) years from the date of its manufacture.

For any unit failing to comply with this warranty, WENCO will ship a replacement unit without charge to the shipping point nearest the installation. This warranty shall not apply to a replacement unit beyond the five (5) year period applying to the original unit. In no event shall WENCO pay for the cost of labor, installation or finishing of either the original insulated glass unit or the replacement unit, or any other incidental costs related thereto. THIS SHALL BE WENCO'S MAXIMUM LIABILITY UNDER THE WARRANTY. WENCO MAKES NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESSED OR IMPLIED EXCEPT AS CONTAINED HEREIN WITH RESPECT TO ITS INSULATED GLASS UNITS. ANY FURTHER CLAIMS DUE TO SPECIAL, INDIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGE ARE EXCLUDED FROM THIS WARRANTY. THE DURATION OF ANY IMPLIED WARRANTY SHALL BE THE SAME AS THE FIVE (5) YEAR PERIOD OF THE EXPRESS WARRANTY STATED HEREIN.

This warranty shall not apply to units used outside the continental United States, or to units damaged in handling or in installation. This warranty shall also be void if the unit is subjected to stresses resulting from localized application of heat, which causes excessive temperature differentials over the glass surfaces or edges, excessive vibration, a movement of building or foundations.

Service under this warranty is available by contacting WENCO or one of its authorized distributors, as soon as practicable after discovery of the defect, but no later than the five (5) year period of this warranty and prior to the beginning of any repair work. WENCO reserves the right to have any unit, alleged as being defective under this warranty, field inspected by a qualified factory representative and returned to the factory. No distributor, dealer, or representative of WENCO has the authority to change or modify this warranty, either orally or in writing, in any respect.